



PATIENT COMMUNICATION

Communication is a vital ingredient in high quality orthodontic care. Clear communication between our staff, the patient, parents (in the case of a child), the general dentist and any dental specialists, enable us to coordinate the very best dental care for each individual. We would like you to be familiar with several important communication tools that we use in our office.

For patients in Phase I and Phase II treatment, we will be grading on how well you or your child is cooperating with our staff to get the best possible result. We look at how well the teeth and gums are kept clean, whether rubber bands are being worn as instructed and whether you arrived on time for your appointment. Wooden nickels are given for having excellent performance.

Periodically we will be sending out an evaluation to your general dentist to update him or her on how your treatment is progressing. A copy of this evaluation form is in each patient's chart if you would like to review it.

We publish newsletters so that we can share exciting news with all of our patients. Generally these newsletters contain information about upcoming contests and events. The newsletter will be emailed to you.

We are proud of our patients' achievements. We have a patient interest board in our tooth brushing area. Please let us know about the exciting things that are going on in your life.

Our website was designed as a source of information for both new patients and patients already in our orthodontic care. When you visit our web site you can find important information about oral hygiene, care of orthodontic appliances, and what to do in case of an emergency. We would love to hear your feedback about our website. Please contact us through the website **www.razdolsky.com** or e-mail us at **yan@razdolsky.com**. We look forward to hearing from you.

600 Lake Cook Road, Suite # 150
Buffalo Grove, IL 60089
Telephone: (847) 215-7554
FAX: (847) 215-7563